## mogl

# Introducing our new restaurant rewards partner that fights hunger in our community.

### **How to Mogl**

3 Steps to Fight Hunger



Use your Eagle CU debit and/or credit card to pay at participating restaurants.



Earn 10% cash-back, then choose how much to donate to your local food bank.



Track the fight against hunger in your city.









## Frequently Asked Questions

#### Do I need to register?

If you were an Eagle CU member prior to December 3, 2013, and have an email address on file, you're already enrolled!

#### What if I am a new Eagle CU member?

Eagle CU members who sign up for a debit and/or credit card after Dec 3, 2013 will be automatically enrolled within 4-6 weeks. You'll receive an email when you've been enrolled

## I am a current Eagle CU member, but I did not receive the welcome email.

Check your SPAM folder first. If you have multiple email addresses, please check those as well.

If you can't find it, please email support@mogl.com. Tell them you're an Eagle CU member and include any email addresses you might use so they can look you up.

#### What if I have a debit AND a credit card?

You can register all your cards to make sure you don't miss out on any earnings. So go ahead and register as many as you like, we have no limit.

#### What restaurants are on Mogl?

1000s of restaurants all over California are on Mogl. For a complete list, visit <u>eaglecu.mogl.com</u>.

## How long does it take for a my cash back to show up in my Mogl account?

10% cash-back from the restaurant can take up to 7 days from date of purchase to show up in your Mogl account.

#### How & when do I get paid?

Mogl tallies up all the transactions from one calendar month and processes them the first 12-15 days of the next month.

After that, it typically takes about a week to appear on your debit or credit card.

Note: You must have a \$10 account balance minimum to receive a payment. If the balance is less than \$10, it will stay safe in your Mogl account.

#### Is this secure?

Mogl is a trusted partner. They have implemented bank-level encryption to secure your login credentials, which cannot be compromised. These include:

- VeriSign® certified (Internet Security Global Leader)
- Visa® certified third-party processor (TPP)
- American Express® Certified end-point processor
- Payment Card Industry (PCI) compliant
- 128-bit SSL encryption
- Secure user password authentication
- MD5 encryption for card protection

Plus as a general policy:

- Members can choose to remain completely anonymous
- Member information will never be shared

#### Is there a Mogl app?

Of course! Download it for iPhone or Android.

#### What food banks does Mogl partner with?

Mogl is currently partnered with local branches of Feeding America.

## How much of the money that I donate goes to my local food bank?

100% of the money you donate goes directly to efforts in fighting hunger. 90% to your local food bank, and 10% to Virgin Unite, the independent charitable arm of the Virgin Group. These donations will go towards finding sustainable and profitable solutions to the world's hunger problem. See, you are part of a monumental movement. Nice job!